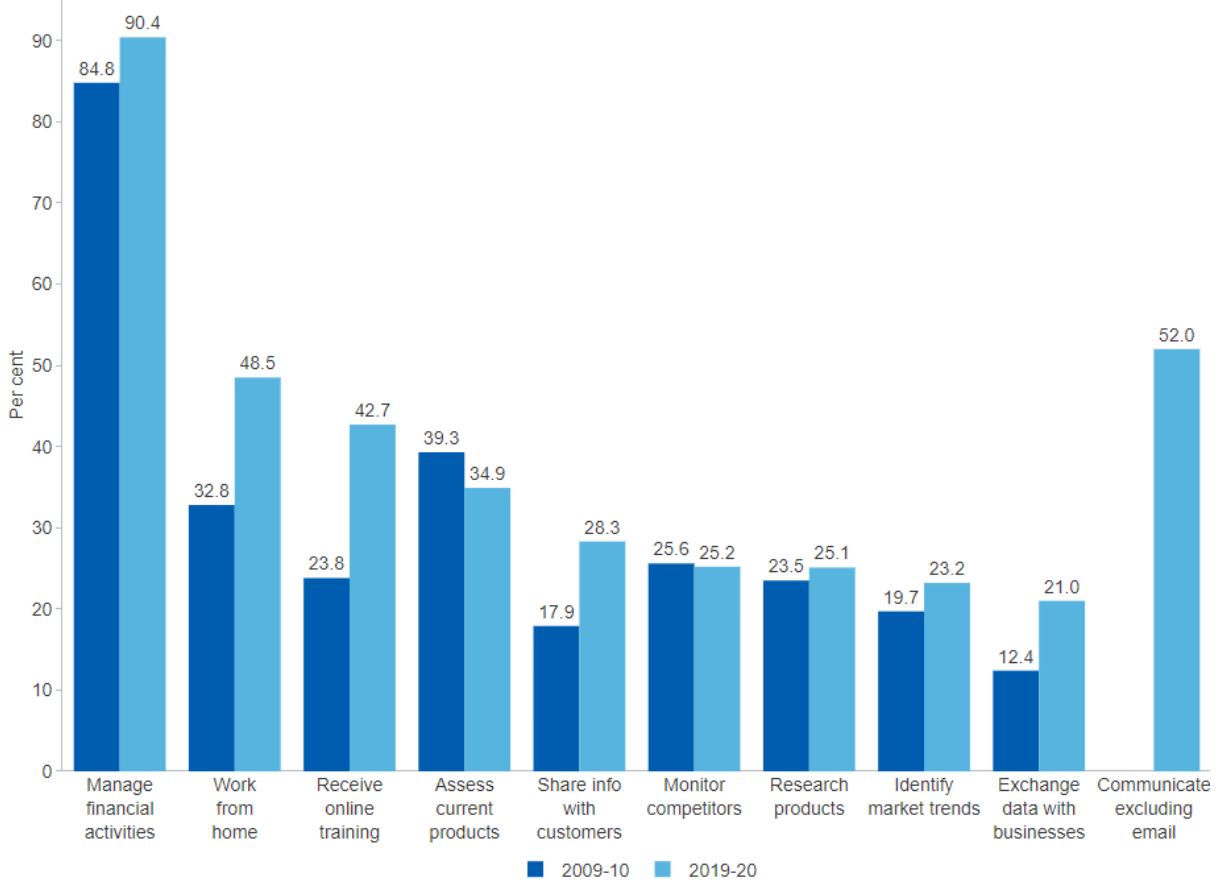


1.2.1 Business internet use

Almost all Australian businesses now have internet access (97 per cent in 2018–19) and many are transitioning their broadband connection to a fibre connection, especially large businesses (200 or more employees) (data not shown). For the last 10 years, businesses have steadily integrated internet-enabled services into their business operations. By far the most common use of the internet continues to be to *Manage financial activities* at 90.4 per cent in 2019–20, up from 84.8 per cent in 2009–10. All other uses have also grown considerably and continue to do so. Most notable is that workers have become increasingly mobile with 48.5 per cent being able to *Work from home* in 2019–20. Over a third of businesses also use the internet to *Communicate*, *Receive online training* and *Assess current products*.¹

Figure: Business internet use, per cent, latest 2019–20



¹ ABS, *Characteristics of Australian Business*, Cat. No. 8129.0, Cat. No. 8158.0, Cat. No. 8166.0, Cat. No. 8167.0 and ABS.Stat (<https://www.abs.gov.au/>)